



Day:	Fortnightly meetings in your workplace
Course Title and Level :	Level 2 NVQ Diploma in Operational Services
Course Fee:	£350
Tutor:	Mel Hargreaves

Who is the Course for?

Do I need any prior experience? No formal qualifications are needed

Will I need an Interview? Yes—with the apprenticeship department

What could I do next? Progress on to the Leisure Management course

What are the aims of the course?

Course aim: The course aims to prepare you for work in a wide ranging leisure sector.

What topics will I cover? You can choose 7 modules from a range including health and safety, team work, customer service, reception, lifeguarding, coaching, safeguarding, setting up equipment, children's activities and cleaning.

What will the sessions consist of?

An assessor will meet you each fortnight in the workplace and will observe you in your job role. You will build a portfolio of evidence from statements from your line manager/assessor to work you complete during your employment.

This shows that you are working at the required occupational standard and is useful when applying for jobs in the future.

How is the course assessed?

Your portfolio of evidence is assessed by your assessor and then by one of our Internal Verification team.

How can I prepare for the course?

You must be in employment for 16 hours per week on average.

Key Facts

Awarding organisation: Central YMCA Qualifications

See www.cyq.org.uk for more information.

**What Next?
Contact us**

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