

Award in Responsible Alcohol Retailing

Overview

This qualification has been developed to assist retail premises in complying with the requirements of the Licensing Act 2003 and the Serious Crime and Disorder Act 2005, two pieces of legislation which will have an impact on retail businesses selling alcohol and other age restricted products. This qualification is aimed at staff working within retail premises selling one or more age restricted products. Such retail premises will include pubs, bars and hotels, off-sales premises, supermarkets, convenience stores, garages and newsagents. The qualification is also aimed at staff who may find themselves confronted by customers who are intoxicated by alcohol or other illegal drugs who are demanding service.

Outline Programme

The course covers the following syllabus:

- An understanding of responsibilities for the refusal to serve
- Categories of age restricted products
- Conflict resolution
- Identification checks
- Licensing Law
- Legal and social responsibilities
- Licensing objectives
- Responsible alcohol sales and promotions

**A half day course delivered
at your premises for up to 10
delegates**

£60pp^{+VAT}

Distance Learning Package

£52^{+VAT}

Who should do it

Anyone can enrol, the course is particularly suited to those with responsibility for selling alcohol by retail or for those seeking entry to the industry.

Employers wanting to demonstrate good practice and ensure that local authorities and the Police are satisfied with due-diligence measures find this course an invaluable addition to their staff training programme.

Course Bookings

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